

Telecommunication Carriers Managers

Description

Managers in this unit group plan, organize, direct, control and evaluate the operations of a telecommunications establishment, department or facility. They are employed by wired, wireless, satellite and other telecommunications carriers.

Duties:

- Consult with senior managers to establish policies concerned with the development, operation and maintenance of telecommunications services
- Direct and control telecommunications traffic volume and flow within assigned areas, through subordinate supervisors and technical staff
- Analyze and evaluate telecommunications installation, operation and maintenance services and make recommendations for improvement
- Ensure compliance with telecommunications regulations and directives of government regulatory agencies
- Liaise with representatives of related or connecting companies to resolve joint telecommunications problems and ensure efficient telecommunications system operations
- Recruit personnel and oversee their training.

Other titles:

- regional manager – telecommunications system
- telephone company district manager
- telecommunications manager
- network installation manager – telecommunications
- network services manager – telecommunications
- telecommunications services manager
- switching systems director – telecommunications
- network operations manager – telecommunications
- microwave facilities manager – telecommunications
- telecommunications installation manager
- telecommunications facilities manager
- operations and transmission services manager – telecommunications

(Government of Canada National Occupation Classification)

Skills



Education/Training Requirements

Ontario Secondary School Diploma (OSSD)

- Most university programs in Ontario require an OSSD or Mature Student Status

Post-secondary diploma/degree

- A university degree in science, electrical engineering or a related field is usually required

Certification

- Several years of experience in a related technical profession, including supervisory experience, are usually required

Potential Earnings in Durham Region

The average and median wages and salaries for individuals employed as telecommunication carriers managers are as follows. Place of Residence (POR) is defined as individuals who reside within the Durham Region. Place of Work (POW) is defined as individuals who are employed within the Durham Region.

Median Wages and Salaries (POR)	Average Wages and Salaries (POR)	Median Wages and Salaries (POW)	Average Wages and Salaries (POW)
\$90,197	\$100,663	\$78,300	\$88,882

Employment Prospects

Industry (NAICS)	Jobs in Durham Region (POW)	Durham Region Residents Employed (POR)
5171 – Wired Telecommunications Carriers	85	290

(Ministry of Advanced Education and Skills Development 2016 data in Durham Workforce Authority's 2017 Sector Report)